

What would you like to see happen as a result of your comments? (please circle as many as appropriate)
Access to service
Apology
Brought to attention of Department Manager
Change in procedure or policy
Explanation
Not sure, I am just registering my concern
Other (please specify)

Our guarantee to you We will feed all comments back to the appropriate area. We will take all suggestions to the appropriate forum for discussion and consideration. We will investigate all complaints and if you request it, inform you of any action we take and/or decision we make.
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